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OUR OFFICE IS REOPEN

We are excited to announce we are officially reopen and are treating patients starting May4th. Please read carefully the protocol we intend to exercise going forward until otherwise stated.



The protocol for your appointment will be as follows:

- 1) You will be sent an email with a link to a secure patient portal that will have forms that will need to be filled out before coming to the office. You will be able to fill the forms out in the comfort of you home directly online. No need to print out. These forms, once completed will drop into your specific patient chart for review. If you do not fill them out at home you will be ask to fill out on the iPad in the car.
 - a) Medical History Form

- b) COVID 19 Notice and Acknowledgement Form
 - c) COVID19 Pandemic Disclosure Form
 - d) Financial Policy Form
 - e) General Consent Form
- 2) You will phone when you arrive and wait in your car.
 - 3) We will tell you when you may enter the office.
 - 4) You will need to wear a mask or face-covering coming into the office.
 - 5) You will not be allowed a companion in the office. They must stay in the vehicle. If you need assistance one of the Dental Team Members will gladly come out and assist you.
 - 6) You will be asked to use Hand sanitizer once you have entered.
 - 7) You will have your temperature taken.
 - 8) You will have your O2 stat checked.
 - 9) You will be given 1.5% Hydrogen peroxide to rinse with and given the saliva ejector. There will be **NO SPITTING** in the office.
 - 10) If you require an Xray, we will be taking an extra oral Xray, a Panoramic full mouth instead of the intra oral Xray to reduce the aerosols.
 - 11) If we deem it necessary to do a restoration (filling) we are required to use the best possible isolation, which is referred to as a Rubber Dam or Mr. Thrifty, in order to reduce aerosols. We understand that these two items can be uncomfortable to some individuals but we will abide by the ADA and CDC guidelines for the practice of safe dentistry for the reduction of aerosols being emitted in the office.
 - 12) Upon completion of your treatment you will place your original mask or face-covering before you exit the treatment room.
 - 13) In between Patients we will wipe down all surfaces from the front office and inside the treatment rooms with a hospital grade

disinfectant wipes and sprays. We will spray the air with Lysol. We will change our masks and gloves and wash our hands before and after every patient and disinfecting of areas for 20 seconds with hand soap.

- 14) We will be wearing gowns, N95/KN95 masks with an additional mask over the top, face shield, head coverings and booties.
- 15) We will be scheduling more time between patients to sanitize in the manner described above and to prevent chance meetings of patients at the front desk or the reception area.
- 16) We will be glad to do Teledentistry of an evening for those of you who wish to do a consult or discuss treatment. This will need to be by appointment by phone as you would for a regular office visit. This will be considered an office exam/ consult and coded accordingly for insurance purposes for reimbursement. We will ask your permission to discuss your health care via FaceTime, Zoom or whatever other mode you choose to converse with Dr. Payne. As of now this is considered a legal way to handle HIPAA concerns.

Please be patient with us, we understand that several of these guidelines are new and very impersonal to the way we have treated our patients in the past. We are adhering to the KDA, CDC and state guidelines to the fullest extent to keep our dental family, staff and community protected at this time.

Kindest Regards,
Dr. Sandy Payne